

Emerson Certifies PCE Pacific, Inc. to Deliver Highest Level of Customer Support



PCE Pacific, Inc. is a member of the Emerson Impact Partner Network recognizing its proven solution capabilities, local accessibility and consistent engineering practices that produce measurable business results

Bothell, Washington, August 15, 2018 – Emerson awarded PCE Pacific, Inc. today with the status of Emerson Impact Partner representing the company's highest level of customer support. PCE Pacific, Inc. and associated Emerson Impact Partner Network companies will operate as locally-accessible, singular points of contact for leveraging the full breadth of Emerson integrated solutions and expertise.

The 21 current Emerson Impact Partner companies were awarded this status through a rigorous certification process of their facilities, procedures, engineers and local service professionals, as well as a demonstrated ability to support customer process optimization and performance improvement programs. Each partner was assessed in more than 50 certification paths to verify capabilities and compliance to Emerson standards.

Distinct from traditional manufacturer-to-third-party representative and distributor relationships, Emerson Impact Partners have a tightly integrated culture with Emerson and with each other that ensures consistent engineering practices and services across the Network to provide customers with the broadest, most responsive support organization in the industry. Combining local support with proven processes and technologies from Emerson ensures the appropriate technical resources, methods and best practices are applied to deliver improved and measurable business results for Emerson's customers.

“Our customers appreciate consistent, high value-added services and support across the multi-site operations they run,” said Frank deJong, president North America for Emerson Automation Solutions. “Many of them cite inconsistent local support as an industry-wide problem that leads to variability in project execution and operations. As the impact of digital technologies expand across the enterprise, Emerson and our Emerson Impact Partners are uniquely positioned through a focused, systematic approach to provide the expertise and solutions that drive peer-leading performance.”

PCE Pacific is the exclusive sales and service channel in Washington, Oregon, Alaska, Idaho, Utah, Southwest Wyoming, Western Montana, and Eastern Nevada for DeltaV™ control and safety systems and Plantweb™ digital ecosystem solutions. Emerson Impact Partners also supply and service Fisher™, Crosby™, Anderson Greenwood™, KTM™, Keystone™ and Vanessa™ valve and pressure management products. To support successful implementation and adoption of these technologies, PCE Pacific provides local access to global Emerson engineering services and expertise, as well as critical integrated outage services for the full scope of automation and control assets.

PCE Pacific is a locally-owned business with a proven reputation for exceptional customer service and application knowledge, engineering and implementing innovative solutions, and 24/7 availability to respond to urgent customer needs. PCE Pacific has been serving their customers for over 35 years. All Emerson Impact Partners have long-term collaborative relationships with Emerson – some spanning over 100 years – and the communities they serve, providing customers with reliable, innovative solutions, services and support.

The value of the integrated Emerson Impact Partner Network is clearly demonstrated when specialized expertise is required to augment project implementation or operational improvement teams. All members of the Network have direct access to the best available resources for everything from operational performance diagnosis to project engineering to maintenance and repair services. Additionally, each Emerson Impact

Partner can seamlessly leverage the vast network of locally managed inventory and readily available OEM parts and products, ensuring fast and efficient order fulfillment.

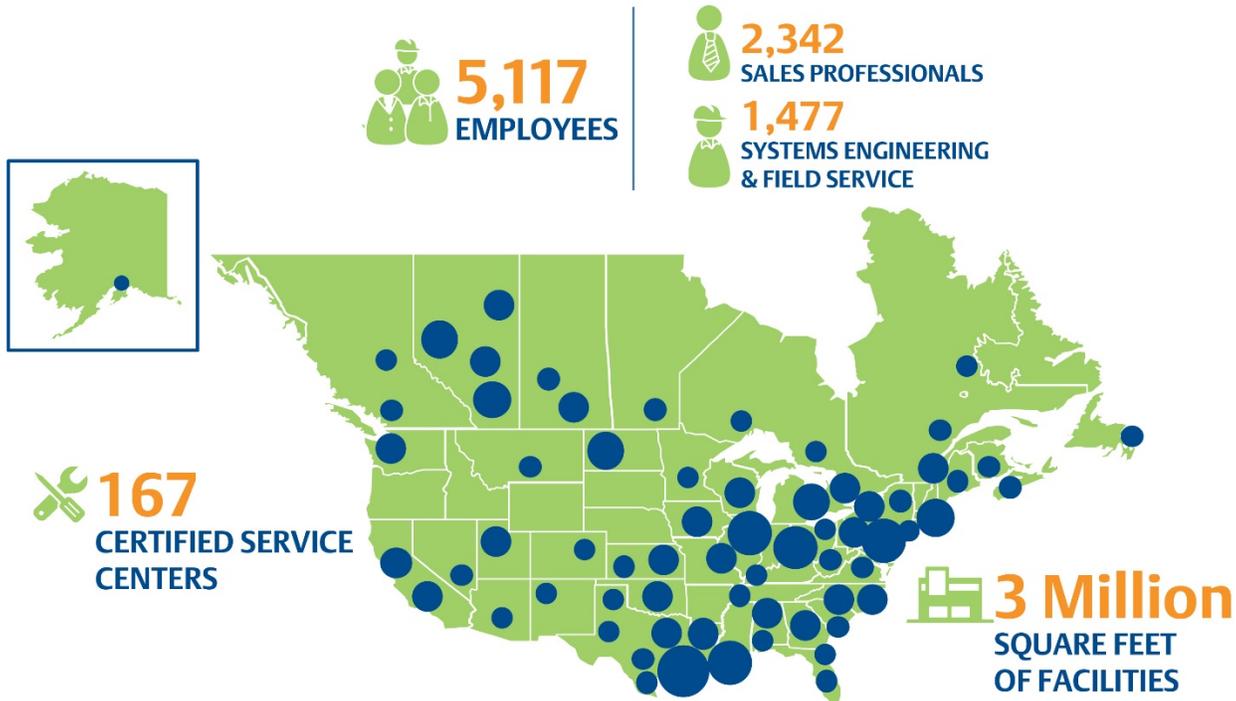
“Our long standing relationship with both Emerson and the Emerson Impact Partner network has allowed us to combine global scope and innovation, broad based access and best practices, and local inventory, service and expertise to create value for our customers throughout the lifecycle of their process control investments”, said Lon Carlson, president of PCE Pacific, Inc. “Our clients value a long term partner that can work collaboratively to improve performance and reduce risk in their operations, and this unique relationship allows for achievement of that goal”.

Emerson Impact Partner Network facts:

- First relationship established in 1913
- Serving all states and provinces in the United States and Canada
 - 167 Service Centers
 - 19 Educational Service Centers
- More than 5,000 local personnel and growing
 - 2,300+ sales resources
 - 1,400+ systems engineering and field service resources

The Emerson Impact Partner Network

Locally-accessible expertise and support wherever you are



For more information about Emerson Impact Partners, go to www.Emerson.com/EmersonImpactPartners

About PCE Pacific, Inc.

PCE Pacific, Inc. partners with our customers to provide best-in-class technologies, process insights and leading services. We strive to deliver solutions that support reliable, safe and efficient operations through the entire process lifecycle. As an Emerson Impact Partner, PCE Pacific connects customers with world class solutions, superior technical expertise and lifecycle services. PCE, Emerson and the Emerson Impact Partner network have the expertise to solve your toughest automation and control challenges. For more information please visit www.pcepacific.com

About Emerson

Emerson (NYSE: EMR), headquartered in St. Louis, Missouri (USA), is a global technology and engineering company providing innovative solutions for customers in industrial, commercial, and residential markets. Our Emerson Automation Solutions business helps process, hybrid, and discrete manufacturers maximize production, protect personnel and the environment while optimizing their energy and operating costs. Our Emerson Commercial and Residential Solutions business helps ensure human comfort and health, protect food quality and safety, advance energy efficiency, and create sustainable infrastructure. For more information visit www.Emerson.com